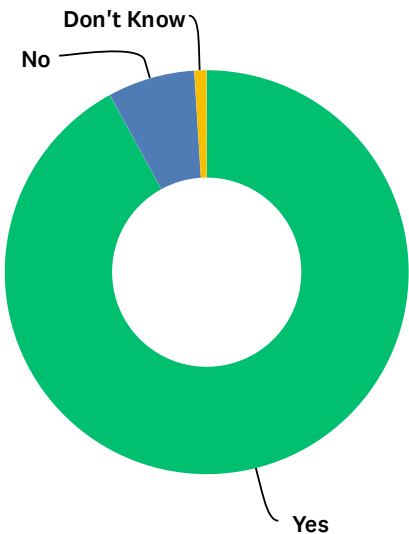


Q1 Are you a KITTERY WATER DISTRICT CUSTOMER?

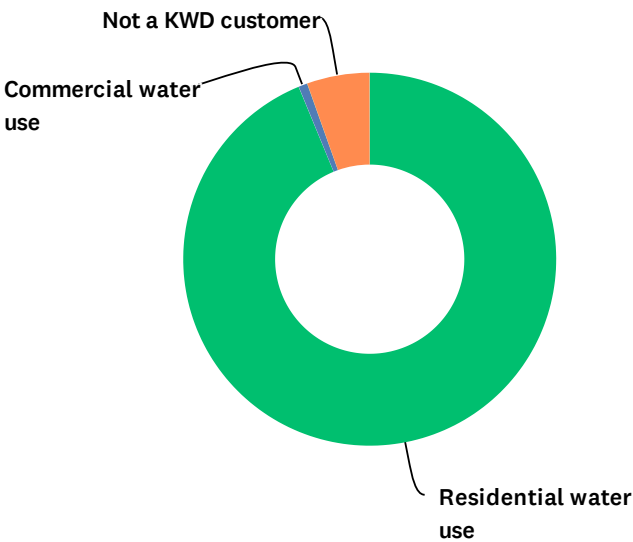
Answered: 515 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	92.04%	474
No	6.99%	36
Don't Know	0.97%	5
TOTAL		515

Q2 Which best describes YOUR WATER SERVICE?

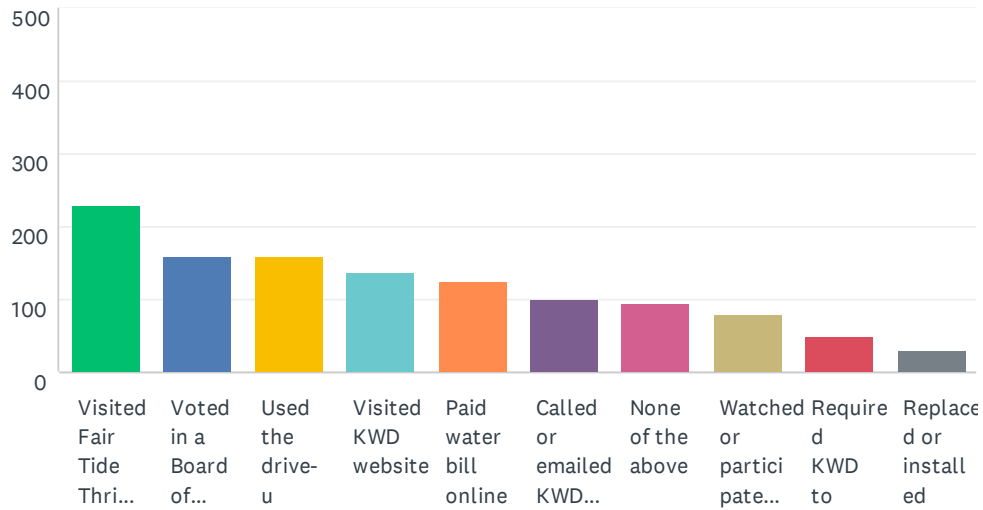
Answered: 515 Skipped: 0



ANSWER CHOICES	RESPONSES	
Residential water use	93.79%	483
Commercial water use	0.78%	4
Industrial water use	0.00%	0
Don't Know	0.00%	0
Not a KWD customer	5.44%	28
TOTAL		515

Q3 Which of the following HAVE YOU DONE in the PAST 24 MONTHS?

Answered: 515 Skipped: 0



ANSWER CHOICES	RESPONSES	
Visited Fair Tide Thrift Store or office	44.85%	231
Voted in a Board of Trustee election	31.26%	161
Used the drive-up window for service or to pay your bill	31.26%	161
Visited KWD website	26.80%	138
Paid water bill online	24.47%	126
Called or emailed KWD office for information	19.22%	99
None of the above	18.25%	94
Watched or participated in a Board of Trustee meeting	15.34%	79
Required KWD to respond to your home or business	9.51%	49
Replaced or installed a water meter	5.63%	29
Total Respondents: 515		

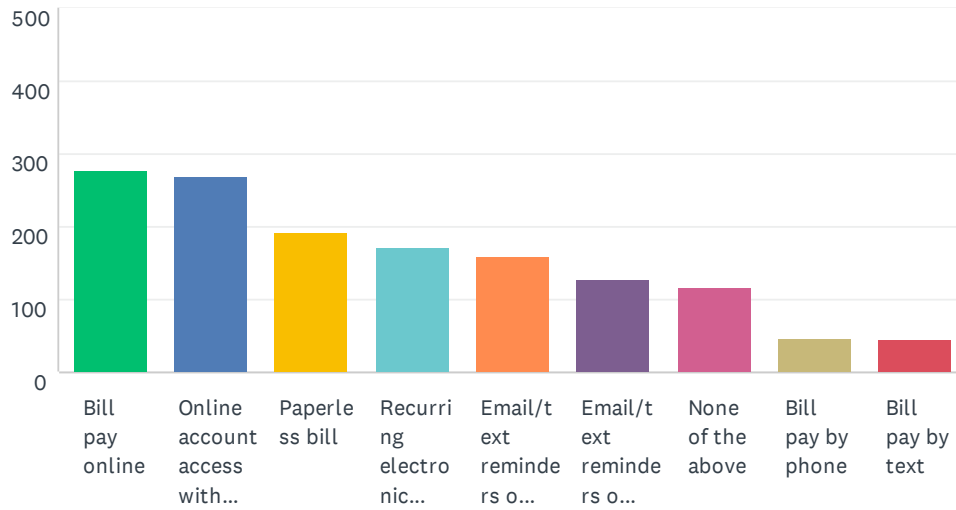
#	OTHER (PLEASE SPECIFY)	DATE
1	Mailed via post office in my bill with my check	9/27/2021 3:41 PM
2	I pay my water bill by "snail mail"	9/11/2021 10:15 PM
3	What is the purpose of these questions?	9/10/2021 4:07 PM
4	Mobil home park. Pay landowner for water	9/6/2021 8:11 AM
5	I am a renter	9/1/2021 11:44 AM
6	Part of Yankee Settlement	8/31/2021 5:13 PM
7	Send check to pay bill	8/31/2021 8:17 AM
8	We read the annual water quality report.	8/30/2021 11:18 AM
9	Paid bills by check	8/29/2021 4:45 PM

Kittery Water District

10	Added summer water service	8/29/2021 10:56 AM
11	Due to policies at that time was not able to vote in Board of Trustee election.	8/28/2021 10:27 AM
12	Followed the District affairs via newspaper articles	8/27/2021 8:39 AM
13	Well Water testing bottles	8/26/2021 7:51 AM
14	observed the Kittery water district employees work on installing a main and switching the house to a new main	8/22/2021 6:33 PM
15	paid water bill with a check by mail.	8/20/2021 2:48 PM
16	We recently had to replace our entire water line	8/20/2021 10:36 AM
17	Replaced water lone from street to house	8/19/2021 5:30 PM

Q4 Which of the following SERVICES would you UTILIZE IF AVAILABLE?

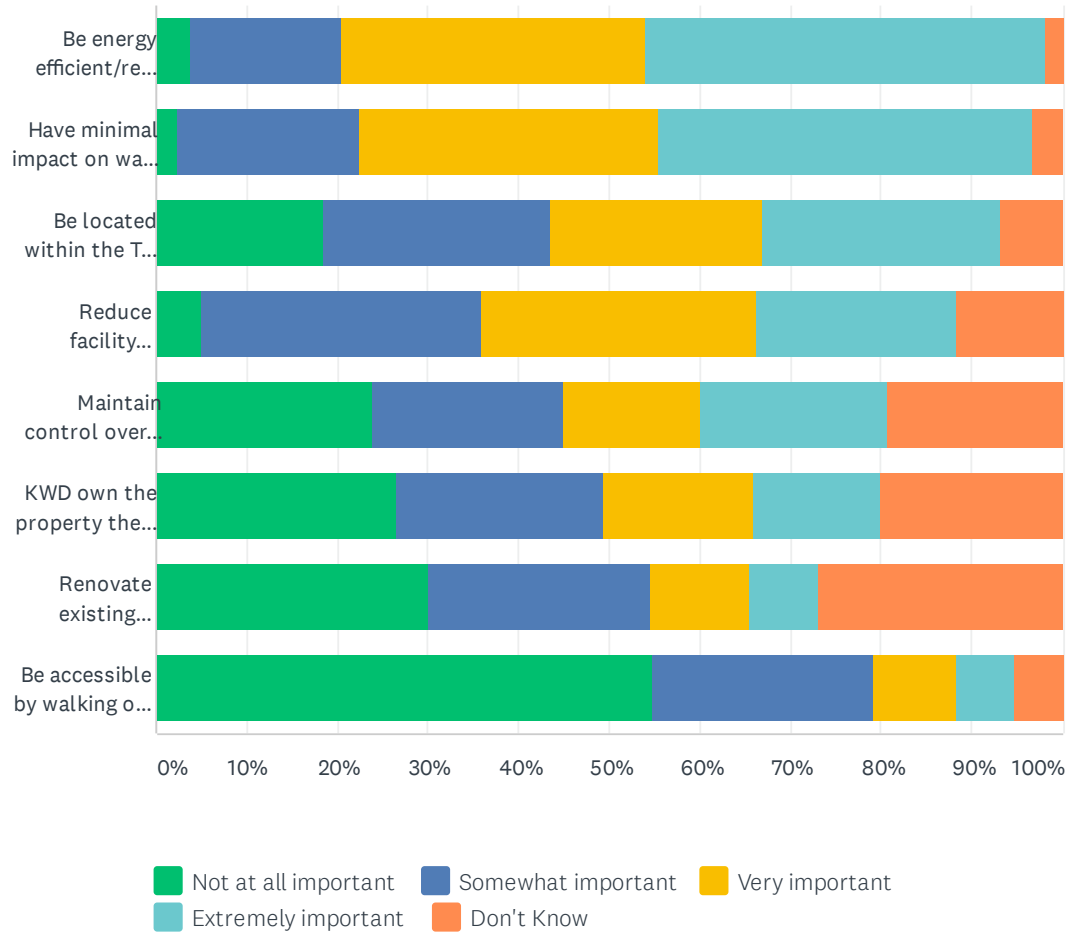
Answered: 515 Skipped: 0



ANSWER CHOICES	RESPONSES	
Bill pay online	53.98%	278
Online account access with payment history and billing	52.23%	269
Paperless bill	37.48%	193
Recurring electronic bill payment	33.59%	173
Email/text reminders of bills	30.87%	159
Email/text reminders of scheduled disconnects	24.85%	128
None of the above	22.91%	118
Bill pay by phone	9.13%	47
Bill pay by text	8.93%	46
Total Respondents: 515		

Q5 How IMPORTANT are the following FACTORS TO YOU as a CUSTOMER?

Answered: 515 Skipped: 0



Kittery Water District

	NOT AT ALL IMPORTANT	SOMEWHAT IMPORTANT	VERY IMPORTANT	EXTREMELY IMPORTANT	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
Be energy efficient/reduce energy consumption	3.73% 19	16.70% 85	33.60% 171	44.20% 225	1.77% 9	509	3.20
Have minimal impact on water rates	2.38% 12	20.20% 102	32.87% 166	41.39% 209	3.17% 16	505	3.17
Be located within the Town of Kittery	18.42% 93	25.15% 127	23.37% 118	26.34% 133	6.73% 34	505	2.62
Reduce facility operation and maintenance costs	5.00% 25	31.00% 155	30.20% 151	22.20% 111	11.60% 58	500	2.79
Maintain control over redevelopment of 17 State Road (if KWD relocates)	23.82% 121	21.26% 108	14.96% 76	20.67% 105	19.29% 98	508	2.40
KWD own the property their facility is located on	26.44% 133	22.86% 115	16.50% 83	14.12% 71	20.08% 101	503	2.23
Renovate existing facility at 17 State Road	30.06% 150	24.65% 123	10.82% 54	7.62% 38	26.85% 134	499	1.95
Be accessible by walking or bicycling	54.91% 274	24.25% 121	9.22% 46	6.41% 32	5.21% 26	499	1.65

#	OTHER (PLEASE SPECIFY)	DATE
1	If we don't renovate, I'd prefer a more affordable, leased building. If our current property is sold for redevelopment, I prefer it be affordable housing rather than a parking garage.	9/21/2021 10:05 PM
2	Maintain current water quality	9/16/2021 12:30 PM
3	I would like to see important renovations made as it affects function of the building, ie no leaking roof, energy efficient heating and cooling, structurally sound building. Aesthetics should be improved only if there is room in the budget, ie New color on walls, more attractive lunch room, updated bathrooms	9/12/2021 10:10 AM
4	what's the purpose. Kittery needs to do this. I don't manage the district	9/10/2021 4:07 PM
5	No garage! Do not give up site control w/o working with the Town to dictate what an acceptable reuse of the site would be.	9/9/2021 3:02 PM
6	have a say in water quality and stewardship of land owned by KWD	9/9/2021 11:18 AM
7	More easily accessible information about water quality and watershed issues for community consideration and participation	9/7/2021 9:26 PM
8	Clean water!	9/3/2021 3:37 PM
9	"Maintain control over redevelopment of 17 State Road (if KWD relocates)" This is dependent on what they plan on doing with the property and who is able to weigh in on that decision.	9/3/2021 9:38 AM
10	Reduce mineral content of the water.	8/30/2021 2:38 PM
11	Water quality is extremely important!	8/30/2021 11:18 AM
12	Not being a customer I still think the KWD could use a new shop and storage facility.	8/29/2021 4:40 PM
13	Water quality and chemicals added to our water should be of the highest importance to	8/28/2021 4:56 PM
14	Need to know more details to know if renovation of existing facility is a good option.	8/28/2021 10:27 AM
15	I just live a few blocks up Love Lane from the KWD offices, so I would hope that any changes to the property would be aesthetically pleasing.	8/26/2021 8:15 PM
16	consolidated billing to annual cycle	8/26/2021 4:57 PM
17	Low water pressure on the street.	8/26/2021 10:49 AM

Kittery Water District

18	Support ground water users,do more to protect groundwater and discount water testing for well owners in Kittery.	8/26/2021 7:51 AM
19	Would love to see KWD relocate and the existing property developed in to something that enhances and connects Gourmet Alley with the Foreside.	8/25/2021 3:23 PM
20	Blend in with the surrounding area so as not to be an eyesore to anyone. Perhaps an educational space to share treatment options and share history of the KWD.	8/25/2021 1:46 PM
21	I don't understand reduce facility operation and maintenance cost. We need maintenance. How can you reduce operations unless you build an energy efficient operation.	8/25/2021 1:29 PM
22	Move offices and Fair Tide to low rise Rice building becoming available, allow development of the State Road property befitting a "gateway" building as is the York Hospital facility.	8/25/2021 1:14 PM
23	CLEAN WATER IS MOST IMPORTANT. Would be willing to pay more for water that is chemical free.	8/23/2021 1:24 PM
24	Reducing maintenace would reduce costs, but I want to keep maintenance topnotch	8/22/2021 6:33 PM
25	Having a modern, more efficient facility is very important. If the District were to relocate, selling 17 State Road would mean exactly that. Sell, no strings attached.	8/22/2021 3:28 PM
26	Current location be used for affordable housing	8/22/2021 2:55 PM
27	lower cost for minimum monthly use	8/22/2021 10:05 AM
28	KWD already operates efficiently and at very good fiscal responsability. Our water rates are incredibly reasonable for very high quality water and servicewith	8/21/2021 1:47 PM
29	Change KWD voting to include all users.	8/21/2021 1:45 PM
30	Tell the truth on what your long term intentions are for the water district	8/21/2021 10:19 AM
31	Is reducing facility operating and maintenance costs feasible? If so, sure!!	8/20/2021 5:50 PM
32	Improve water quality. Currently tap water is not drinkable and must sit for 24 hours to offgas	8/20/2021 3:51 PM
33	CLEAN SAFE WATER with minimal additives!	8/20/2021 3:15 PM
34	Continue to use p.o. billing and payment	8/20/2021 2:48 PM
35	Renovate your building! We don't need a developer building a large apartment building there and adding to the already congested area! Try moving through the area between 2:30-6:00 M-F. Or during the weekends in summer.	8/20/2021 2:05 PM
36	I would rather the current site be renovated than a new site be built.	8/20/2021 12:13 PM
37	upgrade the water treatment plant before putting money into office space.	8/20/2021 8:49 AM
38	I am not a customer	8/20/2021 8:26 AM
39	Maintain independence from large state, country or federal funds that require you to adhere to any system that removes power, votes or control over our water system.	8/20/2021 7:24 AM
40	Office and lay down area be in same area. Be something that helps the KWD do their business - not mine.	8/19/2021 10:11 PM
41	Asking me these questions as a customer is different than asking me as a resident of Kittery. And asking "have a minimal impact on water rates" is not clear - what would be impacting water rates? Relocating?	8/19/2021 7:09 PM
42	Take into account ecological impacts of any new building or renovation	8/19/2021 5:45 PM
43	Minimize all environmental impacts, address resiliency in the face of climate change.	8/19/2021 5:13 PM

Q6 What OTHER FEEDBACK do you wish to share with the KWD Trustees?

Answered: 186 Skipped: 329

#	RESPONSES	DATE
1	Please continue sending paper bills and accept checks	9/27/2021 3:43 PM
2	stop sending my paid bills to out-of-state location (Massachusetts), please pay local businesses and residents for services. You seem to have spent both time and money to distribute your survey and advertise the candidates. However, I have not received any information about the actual election (when, where, how to do absentee ballots) at all! Note, not everyone has a smart phone.	9/27/2021 3:41 PM
3	Our highest priority should be protecting the quality of our water and entire watershed. We need a Forest Management Plan that covers all KWD land (not just a portion), and reflects both community and ecological interests. Significant financial/grant funding exists to facilitate forestry and watershed management practices that go beyond simply meeting legal requirements. In addition to improving water quality (and thereby lowering required disinfectants), this could offset your declining revenue and improve your profile within the community. These opportunities are flexible with respect to third-party oversight. I strongly recommend we pursue these opportunities.	9/21/2021 10:05 PM
4	KWD should be about the town of Kittery 1 and all those people who live here... not about the needs of the Shipyard.	9/15/2021 7:21 AM
5	No chloramine - ever	9/13/2021 11:07 AM
6	Quality of water. We have a water filter system installed for the house that turns nearly black from whatever it collects in a 3-4 month period. The filter then needs to be changed. We don't drink the water. Only use water for bathing and laundry. We buy bottled water for drinking.	9/12/2021 11:42 PM
7	Don't sell the building and put in a 7 story parking garage.	9/12/2021 10:21 AM
8	Regarding whether KWD should own property should be based totally on economic studies, and budget for such.	9/12/2021 10:10 AM
9	Please DO NOT privatize our water by selling it to a big company.	9/11/2021 5:25 PM
10	seeking such feedback builds trust among your constituents. I'd like to see the Trustees seek this kind of input on other management and environmental stewardship issues as well.	9/10/2021 4:09 PM
11	stupid questions. Kittery Water District should be a part of the town.	9/10/2021 4:07 PM
12	Housing on the present property doesn't make sense because of the swamp.	9/10/2021 4:01 PM
13	I'm glad we are pursuing a sustainable forest management plan. I was not happy with the conditions of our lands after the last cut. I would like us to pursue an agreement that our Fustruct will not sell or lease our water supply or rights.	9/10/2021 2:23 PM
14	Thank you.	9/9/2021 3:02 PM
15	for some reason we always seem to have brown spots in our toilets. not sure if this is a KWD issue	9/9/2021 12:37 PM
16	Votes should be registered in minutes with the supportive facts of that particular decision	9/9/2021 11:18 AM
17	Currently KWD only provides seasonal water service for my neighborhood. For those property owners with well issues (eg frequently run dry), having a year-round water supply is very important and would be welcome.	9/8/2021 8:25 PM
18	Resources on KWD website about Kittery source, water quality, testing, watershed information.	9/7/2021 9:26 PM
19	Would like KWD to improve/invest in water quality. We had to install a water filter due to	9/6/2021 2:23 PM

Kittery Water District

concerns about KWD additions to the water as well as worsening water taste. I would like to understand what improvements KWD is considering making to our water safety and quality and in the future it would be nice to see questions about the water included in a survey. Current survey implies water quality and safety not a point of discussion for KWD. Thank you!!

20	Am against use of Chloramines in KWD water treatment, so much of our water district empties into marshlands and branches of the Piscataqua. Chloramines show a much heavier plume of anti microbial water.	9/5/2021 8:24 AM
21	Please avoid the use of Chloramines. I believe them to be overly persistent and toxic relative to their economic benefits	9/5/2021 8:12 AM
22	KWD should share water quality testing results with all the customers on a regular basis.	9/4/2021 9:41 AM
23	We live close to the pump station on New Boston Rd. Our water is frequently dirty with silt, mud and rust. We would appreciate notification when you are doing something at the pump house that will affect our water quality. (for example, I have ruined loads of laundry and am tired of taking a bath while dirty water burps out)	9/3/2021 3:37 PM
24	water lines on lilac lane eliot have never been replaced in the 72 years i have lived here. were suppose to have been done in spring,then fall and now when?	9/3/2021 3:11 PM
25	I buy 5 gallon jugs of water for drinking because the tap water tastes and reeks of chlorine. Would it be possible to use an alternative disinfection method that leaves the water tasting better and uses fewer harmful chemicals?	9/3/2021 2:42 PM
26	Dog walking on KWD property- why must dogs in the woods be leashes if they are under voice/hand control of their owner?	9/3/2021 10:00 AM
27	"Maintain control over redevelopment of 17 State Road (if KWD relocates)" This is dependent on what they plan on doing with the property and who is able to weigh in on that decision.	9/3/2021 9:38 AM
28	Please do not abandon the 17 State Street location and leave Fair Tide homeless.	9/3/2021 5:56 AM
29	I don't understand how the current KWD facility on 17 State Road functions. Is it just an office or is that where the water is treated? The existing site is large and could definitely be redeveloped to include any Water District offices but also include housing, commercial, etc. It's in a prime walkable location in the Foreside and close to Portsmouth and should be put to its highest and best use as a site within a downtown context. I have a lot of questions and this survey doesn't give the background needed for me to understand the whole picture...	9/2/2021 10:16 AM
30	We continue to be very pleased with the service and response of the KWD. We thought the work done in 2020 on Sunshine Lane was top-notch and everyone couldn't have been nicer or more cooperative. All work was done with the least disruption possible and we appreciate the effort that went into the project. Thank you.	9/2/2021 6:43 AM
31	I do NOT want chloramine in my water. Please.	9/1/2021 8:58 PM
32	Please don't put chloramines in the water!	9/1/2021 6:37 PM
33	I think KWD has provided good service	9/1/2021 10:38 AM
34	I live in Yankee Green MHP so I pay my water bill directly to them.	9/1/2021 8:38 AM
35	Kittery water smells of lots of chlorine	8/31/2021 5:13 PM
36	I do not appreciate your "slate" approach for endorsing trustee candidates. It appears you have your favorites and do not want anyone new or anyone with outside knowledge of, or specific education in water issues. Second issue: PLEASE relocate! We need that land for workforce housing. It's walkable to food and public transit. Thank you.	8/31/2021 2:51 PM
37	Water pressure a significant problem	8/31/2021 1:50 PM
38	Please address low water pressure in Eliot	8/31/2021 1:35 PM
39	Would that you could make the water decently pleasant to drink. It is most disgusting to taste.	8/31/2021 10:50 AM
40	Mike Rogers is doing a great job!	8/31/2021 9:11 AM
41	The sewer cost compared to my home in Hampton NH is huge and I don't understand why	8/31/2021 8:47 AM
42	Mike Rogers and his team are doing a fabulous job . Thank you .	8/31/2021 7:44 AM

Kittery Water District

43	Recent response to Foxtail Drive was STELLAR! Professional, timely, and a great job done by all.	8/31/2021 7:40 AM
44	Kittery water district has not been transparent in their actions. For example, voting required people to drive to the facility this year. How is that accessible to the elderly or lower income residents? Their information is challenging to find and the board lacks diversity. Serious changes are needed for regaining trust and confidence.	8/31/2021 5:23 AM
45	Kittery water district has not been transparent in their actions. For example, voting required people to drive to the facility this year. How is that accessible to the elderly or lower income residents? Their information is challenging to find and the board lacks diversity. Serious changes are needed for regaining trust and confidence.	8/30/2021 9:01 PM
46	I feel that the water district lacks transparency in the community, the way elections are held, the intent of this survey, whether it will be used to justify actions not specified in the survey	8/30/2021 8:56 PM
47	That location if sold she be worth a ton allowing purchase of a more suitable location which might need to be a bit more off the beaten path but that's fine!	8/30/2021 8:26 PM
48	I have known Mike Rogers for 30+ yrs and the water district as a whole. Mike and the district has always had the best interest of the town and will continue to do so. New innovations and facts for better water quality should be used in the town and shared with other towns. A district that has been operating for 114 yrs doesn't need to be micro managed by the board. Thank you Chris Andrews	8/30/2021 5:59 PM
49	Just use common sense when making decisions and do everything possible to keep rates as low as possible.	8/30/2021 5:16 PM
50	Be alerted day before when they drain lines in middle of night.	8/30/2021 4:39 PM
51	Emphatically, NO chloramines in our water!	8/30/2021 4:01 PM
52	Please do not abandon the 17 State Street location and leave Fair Tide homeless.	8/30/2021 3:50 PM
53	First thing- on #5 question about minimal impact- I couldn't even understand what you were asking. Secondly, I really don't understand the role of the Kittery water department given all the questions you asked. As a brand new homeowner I thought we have a water treatment facility and we pay for it when we get billed quarterly. I don't understand the significance of your questions – what are you trying to do/change/improve? It seems like you want a new treatment facility built in Kittery on land that you would own. That sounds like more money we would have to put out for some thing we don't really need immediately. Instead I would like to have more sidewalks or trash disposal for our town. Given the taxes we pay we should have them already. But as a suggestion I think it would be great if you sent out a letter or pamphlet that explains and describes what the water district is all about. I bet if you ask most people they won't know either. It would probably help you get what you wanted to as people are more willing to support something that they feel a part of. Truthfully I feel the town of Kittery mismanages a lot of their funding by putting their own agendas above any of the things the Kittery people actually want or need. If the town Council was ever brave enough to find out how people really feel about them, they should send a survey out asking the residents if they feel their needs have been acknowledged, never mind met. I don't think they would like the answer which is why they'll never do it. The council members are notorious for ignoring the opinions of their town's residents. Sorry, I realize I'm way off track about the Kittery water district	8/30/2021 2:48 PM
54	I've lived in at least 15 different areas of the country, some suburban, others urban, and country enough to have to drill our own well. None have produced as consistently good quality water as Kittery Water District. Your maintenance / construction crew is presently working on our street. All have proven courteous and willing to respond to questions. You've got a great crew.	8/30/2021 2:38 PM
55	Better access to obtaining a ballot for residents who live here and have electronic banking statements. Despite the Kittery Water website stating that a bank statement would suffice as proof of residency, and upon making a special trip to my local bank here as instructed by the Kittery Water district manager, Ms Johnson, she denied it after I returned on a second visit. My name and Kittery address were on the official bank document I brought over to the manager and she denied it. The form was even signed by the bank manager with her business card in the event of any questions. This is preventing me from exercising my right to vote in this election as a resident.	8/30/2021 1:56 PM

Kittery Water District

56	I'm good	8/30/2021 12:47 PM
57	I'd like notification when the water main is flushed so I can run my tap to purge the gunk and avoid having it enter my my appliance water lines	8/30/2021 10:13 AM
58	It is imperative that everyone who uses Kittery water have a vote! I would also like information on what's being done to improve the taste of the water.	8/30/2021 9:44 AM
59	Keeping the great customer service humans. Trusting the employees	8/30/2021 9:25 AM
60	Keep the great water quality coming and NO usef chloramines	8/30/2021 6:55 AM
61	Keep our water safe!!!!	8/29/2021 7:21 PM
62	Make it easy to watch or attend meetings. Post agendas and minutes and other pertinent information. Err on the side of transparency.	8/29/2021 6:22 PM
63	Awhile back I heard talk of a parking garage at 17 State St., and I am very skeptical of that idea.	8/29/2021 5:25 PM
64	Adjust voting to town of Kittery schedule of election	8/29/2021 5:12 PM
65	the KWD needs a new shop and a new treatment plant. If the infrastructure bill gets passed having plans ready to go would be nice.	8/29/2021 4:40 PM
66	Would like to know more about renovation vs. moving KWD. Important that KWD remains local and not merged into a consortium of Water Districts!!!!	8/29/2021 10:40 AM
67	If you sell the property and relocate why should you have any control or say in how the new owner chooses to redevelop their property?	8/29/2021 10:34 AM
68	I would like to have water that does not use chlorine, and water is too inexpensive. It's so important that it should cost more.	8/29/2021 9:51 AM
69	I'd like to see the KWD land developed. I don't see why KWD needs to located in that lot when it can be put to a more diverse use.	8/29/2021 9:45 AM
70	Would like understandable scientific information given to all water customers regarding disinfection products and other additives to water.	8/29/2021 9:31 AM
71	Keep up the good work	8/29/2021 9:12 AM
72	Don't make my water bill go up, and always have the option to pay without extra fees (like credit card fees)	8/28/2021 8:47 PM
73	transparency and clear information given to customers is essential to ensure our trust in the trustees to fulfill their fiduciary duties.	8/28/2021 4:56 PM
74	Do not add or subtract anything from our water without a full discussion by the residents of Kittery, followed by a vote by the people.	8/28/2021 3:05 PM
75	I appreciate that the policy has changed and I can now vote in the Board of Trustee elections.	8/28/2021 10:27 AM
76	The community needs to elect new members to the Board of Directors to provide "fresh" blood to the District.	8/27/2021 8:39 AM
77	continue use of recreation on KWD land	8/27/2021 8:34 AM
78	please find a way for us to pay the bill all at one time instead of infrequent small-amount individual bills. that would be so much easier to remember and manage, along with anything you can do to help facilitate digital payment.	8/26/2021 4:57 PM
79	I think mixed use development of the current location/real estate makes a lot of sense. So many possibilities!	8/26/2021 4:07 PM
80	I want good clean water that is safe for me and the environment. I want good planning regarding water service and maintenance. Infrastructure is going to be stressed in the coming years, let's get on it.	8/26/2021 3:51 PM
81	Move the present building and lay down area to a more remote area of town. Redevelop the present location.	8/26/2021 1:55 PM

Kittery Water District

82	Pls keep Mike Rogers happy and employed with KWD. He exhibited great patience and perseverance during the debate about chloramines, even when his recommendation wasn't pursued. We are lucky to have him. And no, I'm no relative and he doesn't know me!	8/26/2021 1:42 PM
83	Our water bills shouldn't go up because you think the building needs renovations or to move. Don't be like CMP.	8/26/2021 8:12 AM
84	It's important to protect groundwater. People who don't own wells are often uninformed about the impacts of their activities on their neighbors' water supply.	8/26/2021 7:51 AM
85	My interface with Mike Rogers and his team has ALWAYS been outstanding. They are professional, honest, hard working and a pleasure to do business with.	8/26/2021 6:54 AM
86	Water quality is important.	8/26/2021 6:40 AM
87	I do not want a parking garage built in current KWD location! Horrible idea!!	8/26/2021 12:28 AM
88	Rrr thanks	8/25/2021 10:10 PM
89	Sewer rates are too high. Offer a way to measure sewer rates independent of water rates	8/25/2021 9:42 PM
90	very concerned about long-term stewardship and protection of KWD watershed lands in York.	8/25/2021 8:39 PM
91	Quality and purity of our water should be highest goal.	8/25/2021 8:38 PM
92	BOOSTER PUMP NEEDED FOR COLE BROWN ESTATES	8/25/2021 5:52 PM
93	To me, the priorities should always be Providing the Best possible quality of water at the most affordable rates possible in the most environmentally responsible manner.	8/25/2021 5:26 PM
94	None	8/25/2021 4:37 PM
95	Keep KWD at 17 State road and renovate present buildings. And please bring KWD water service to all of Norton Rd.	8/25/2021 4:34 PM
96	Glad ALL your customers can vote now!	8/25/2021 4:04 PM
97	Kittery Water is not pleasant to drink. It has a bad taste. Fine for showering/laundry, etc	8/25/2021 3:46 PM
98	Some of the questions above require more information to respond with an informed answer	8/25/2021 3:36 PM
99	I am on Payne Rd. Which is not serviced by KWD. Any plans for extending into our neighborhood?	8/25/2021 3:31 PM
100	Bicycles should be banned in the town pf Kittery.	8/25/2021 2:12 PM
101	I like the reminders when it's time to vote on trustees	8/25/2021 2:05 PM
102	If the property is redeveloped, I would like to see mixed use with affordable housing.	8/25/2021 1:56 PM
103	My dad worked there when Harry Wyman was the foreman, so I'm interested in the historical aspects.	8/25/2021 1:46 PM
104	Is there available space at the town hall or community center for your office?	8/25/2021 1:30 PM
105	Trustees should be from a variety of places. The GOLD Team is inbred.	8/25/2021 1:29 PM
106	I very much appreciate the support the Water District has provided to Fair Tide, it has meant a lot to them (past FT Board member) My water boill is not a major part of my budget and reasonable impacts would not bother me, I wish the water came in a little cleaner	8/25/2021 1:24 PM
107	please do your best to maintain stable pricing/costs while meeting your primary mission of providing accessible high quality water also if you could do all that within a green friendly environmental conscious way. No problem hun :)	8/25/2021 1:23 PM
108	TRAFFIC, TRAFFIC, TRAFFIC and the proliferation of pot parlors, their dangerous curb cuts and cross walks. SIGNAGE CAN BE ATTRACTIVE AND INFORMATIVE.	8/25/2021 1:14 PM
109	I want to maintain the best water quality possible.	8/25/2021 1:13 PM
110	Looking at expected sea level change over the next 25-50 years will the existing facility need to move?	8/25/2021 6:49 AM

Kittery Water District

111	Be much better prepared for each meeting.. Stop micro managing Supt Rogers. Eliminate the minutia , bill paying etc., There is much more but the Board is in need of new blood !!!	8/25/2021 6:47 AM
112	It is critical to have a careful review of the scientific literature before adding chemicals to drinking water.	8/24/2021 10:58 AM
113	It is critical to have a careful review of the scientific literature before adding chemicals to drinking water.	8/24/2021 10:57 AM
114	If there is an opportunity for KWD to relocate. The current KWD location offers the Kittery community a great possibility for a mixed used, commercial (street level- including Fair Tide) and affordable residential housing at a pivotal location in Kittery. This could anchor the State Road business district and help tie to Kittery Foreside. Additional town parking could be considered. The start of a nature walk could be explored along the wetland that runs behind the current businesses like Carl's, GH, Beach Pea, etc.	8/23/2021 6:00 PM
115	maintaining an operations site that enables efficient & safe conditions for employees and visitors is critical. Being local to Kittery is critical for emergency response. Having ownership of your headquarters provides stability & ability to prioritize clean reliable drinking water to all customers. Doing so at a continued very affordable rate is a benefit few can enjoy, and it is appreciated.	8/23/2021 5:09 PM
116	CLEAN WATER IS MOST IMPORTANT. I would be willing to pay more for water that is chemical free. I would also like meeting minutes to be available - I could not find them on the website.	8/23/2021 1:24 PM
117	I believe there is a way to influence what happens at the current KWD site to the benefit of the community without fully "maintaining control" over redevelopment. For example, putting out an RFP with certain, simple stipulations, such as including affordable housing and/or aligning with the needs outlined in the Joint Land Use Study/Kittery Comprehensive Plan. Thank you for putting together this survey to solicit input!	8/23/2021 12:07 PM
118	Keep the water as pure as possible; no ammonia-like additives.	8/23/2021 10:56 AM
119	Time to relocate out of Kittery's Commercaill Zone. Do NOT allow a parking facility to be built on your site by any possible purchaser. Sell to an entity proposing retail stores and workforce housing. Thank you	8/23/2021 9:36 AM
120	I'm glad the number of trustees is increasing and hope it finally cancels the "good-old-boys," closed-club feeling that exists in the KWD. I am still concerned about the conflict of interest that exists for one trustee and would like to see him step down and the work he does for the district be bid out.	8/23/2021 7:04 AM
121	Get someone who can read an accounting sheet. Get someone who does not second guess professionals. Professionals should provide the guidance.	8/22/2021 6:33 PM
122	Maintain the water quality, the efficiency and performance of the staff and the low-cost to the consumer!!	8/22/2021 3:54 PM
123	The water in my shower turns the rugs pink as it does the inside of my granite birdbath. At times, the chlorine smell/taste is like a swimming pool!	8/22/2021 3:45 PM
124	it seems the last time I was part of a discussion about a facility relocation, so-called abutters were opposed. they also indicated they wanted input into any usage of 17 State. I do not agree with this, unless they, or some of them, are participants in the purchase-- other words, buyers them selves.	8/22/2021 3:28 PM
125	Relinquish control over current location and let townfolk decide what to have there that would enhance the Foreside.	8/22/2021 2:55 PM
126	lower cost for minimum monthly residential use	8/22/2021 10:05 AM
127	I never visit or use the offices so minimize costs/needs for née solution (refurbish or move).	8/21/2021 3:49 PM
128	Meetings should be more organized and smoothly.	8/21/2021 12:52 PM
129	1. I expect decisions to be evidence based, i.e. based on sound scientific principles and practice. 2. It would also be helpful if the water board could disseminate info about common regional practices in water management and rationales. 3. I have been appalled by the extent to which this town function has become politicized. Cut it out. Times may have changed and	8/21/2021 10:51 AM

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our approach to these issues may have changed. But that does not mean that prior generations of trustees and water board employees deserve to be villainized for what seemed to be acceptable practice at the time. Would you please all get in the same sandbox and play nice??!!

130	Share with the public the plan to put pipes under 95 and tie into York system. Share with the public the swath cutting of trees and roads put in at one of your ponds. What is the intention here?	8/21/2021 10:19 AM
131	Remember all conversation about "a building" is based on the fact water is the business and KWD provides a great product, is very responsive, and remains accessible within this "building".	8/21/2021 8:59 AM
132	I support the administration of the KWD. We have had years of excellent service. Keep up the good work!	8/21/2021 8:57 AM
133	I have my own well and don't use town water.	8/21/2021 8:23 AM
134	No chloramines;	8/20/2021 11:40 PM
135	Relocation makes sense so the current site can be redeveloped to meet the needs of Kittery	8/20/2021 7:30 PM
136	Keeping our water safe and clean, without adding more potentially harmful chemicals is extremely important.	8/20/2021 6:37 PM
137	My opinion is that the sole purpose for expanding the number of Board of Trustee Members is to build a coalition of like minded individuals who want to oust the existing Superintendent so they can use the 17 State Road property for the purpose of building work force housing.	8/20/2021 6:08 PM
138	Would like to see move to another facility be net dollar neutral with no rate increases. The current property is so valuable, yet is rather unattractive as folks enter Kittery. Get the best price possible, and let redevelopment happen on its own through regular Kittery process. Don't get caught up in politics of deciding what should go there in future. Also, does administrative office and maintenance yard need to be in same location? Perhaps administrative office as a rental on Route 1 or 236 or wherever while maintenance yard could be in a remote location (Kittery or Eliot, perhaps York).	8/20/2021 5:50 PM
139	quality of water is important to me	8/20/2021 4:26 PM
140	We would like to see the current property developed in a way that improves the community. We would support high density residential and mixed use development that is well designed and thought out. We do not want this to become a parking garage.	8/20/2021 4:02 PM
141	It is time for the KWD to be run by the Superintendent rather than by a micromanaging Board of Trustees.	8/20/2021 3:56 PM
142	Keep Kittery water safe for environment, especially as we are close to marine life saltwater and freshwater habitats.	8/20/2021 3:51 PM
143	Do not upset the apple cart. KWD has been providing great service for many decades.	8/20/2021 3:09 PM
144	I believe its very important to have affordable housing at the site. Thanks for asking the questions and getting users feedback.	8/20/2021 3:06 PM
145	I'm in Yankee green mobile home park, so technically the park is your customer.	8/20/2021 2:35 PM
146	Do not merge with york	8/20/2021 2:33 PM
147	You need an additional rate tier that promotes water savings. Both businesses and residences are not incentivized to save per the current rate structure. Elderly would also benefit from another 'low usage' rate by being granted a lower cost of usage.	8/20/2021 2:27 PM
148	None	8/20/2021 2:27 PM
149	Concerned for Fair Tide and it's Thrift Store (revenue stream) if 15-17 State Road is sold.	8/20/2021 2:23 PM
150	If the site is redeveloped important to include affordable housing. Important NOT to build a parking garage there as it would cause more traffic congestion and be a wasted resource for affordable housing Great potential to create a beautiful space for all to enjoy and important to consider a wide range of developer ideas that water users could vote on There are many ways to insure that best development happens including working with town on zoning overlay	8/20/2021 2:06 PM

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151	I think some of the points in question #5 are not clear to understand.	8/20/2021 2:05 PM
152	None at this time.	8/20/2021 2:03 PM
153	You guys are doing a great job! Always quick to respond to questions and concerns. 30 years of excellent service from KWD!	8/20/2021 1:55 PM
154	No Chloramines. If York can't support their summer residents' water needs it is not Kitterys responsibility to pick up the slack. In an emergency, yes. On a regular basis, no thank you.	8/20/2021 1:35 PM
155	If a new building is needed, perhaps the Kittery "Business Park" site, with nothing there would be a suitable location. Plenty of land, infrastructure, in Kittery.	8/20/2021 1:32 PM
156	Reducing facility operation and maintenance costs would be ideal if done in an intelligent way. If cutting costs today would impact quality of water or long-term maintenance costs, it would not be advisable (of course!).	8/20/2021 12:24 PM
157	If we have online bill pay, then KWD being walking accessible is not important. Current 17 State Road site could be better utilized by the town, but NOT BY A 600 CAR PARKING GARAGE THAT WOULD DOMINATE THE ENTIRE SITE! I would prefer to see office space downsized, and the plant upgraded. Water quality and protection of the watershed are most important.	8/20/2021 8:49 AM
158	I don't understand why the KWD has been expanded to include me. Please explain	8/20/2021 8:26 AM
159	N/A	8/20/2021 8:09 AM
160	stop charging pay on line fees	8/20/2021 7:43 AM
161	Consistent, easy access to and transparent voting procedures.	8/20/2021 7:43 AM
162	I suggest people understand the level of federal government intrusion that has been in the planning for years now that will use grand words like public private partnerships, green solutions, equality and equity. They will all sound quite benevolent but in fact are setting up for ...for profit, private corporations to play a larger role going through federal or state programs. Under covid disaster they are going to try to implement ways to remove control of crucial infrastructure both of water and waste water systems so that public money is moved to the private sector. They are also going to try to do this with schools and are. These programs, in my opinion, will place local power, choice, resources at great risk of exploitation by private companies. A good resource for the background on this information are the websites: WrenchInTheGear, The Solari Report, Whitney Webb of Unlimited Hangout, The Corbett Report. Yes an odd group of alternative media journalists but they have many years of solid reporting. Like your local paper has been recently purchased by a major hedge fund, many other media outlets have also and therefore you do not get any other opinion than what this corporate predator class wants you to hear. Independent media are the only ones that have been watching and reporting on this for years and expected this would be happening under a crisis situation that could be abused as people are distracted. The government programs will offer big dollars but may attempt to take a level of control that I hope you will be fully aware of and using the climate crisis they are talking about non-stop is their method of calling another emergency for more restrictions, control, public funds exploitation and subjugation of the populous of this country. I hope I am wrong but it doesn't look that way. I will count on this board to do diligence in assuring local control over the most important resource of this town. I've been a major environmental advocate. The Green New Deal will be a Trojan horse if these journalists are right and it will be hard to say no to the money. But I have confidence you will understand and vet any and all deals they offer before agreeing.	8/20/2021 7:24 AM
163	If you own or oversee bodies of water now being contaminated by toxic bloom please ACT and correct that bloom! Save our resources.	8/20/2021 6:54 AM
164	When I moved her to Kittery from stratham, my first letter was from the water dept not welcoming to me but threatened me that if they didn't hear from me they were shut my water off!! What a terrible way to connect with a new customer!!!! Ugh I tell that story a lot !!	8/20/2021 6:27 AM
165	Although my house utilizes well water, as a resident and taxpayer of Kittery, I feel that I should still be able to be included as a stake holder. This is due to the fact that many Kittery businesses and most public facilities do utilizes the town's water system. Thereby, I have exposure to the town's water via these venues. Since questions on this survey note Water Service Account/customer, my opportunity to provide input was hampered. The survey could	8/20/2021 3:37 AM

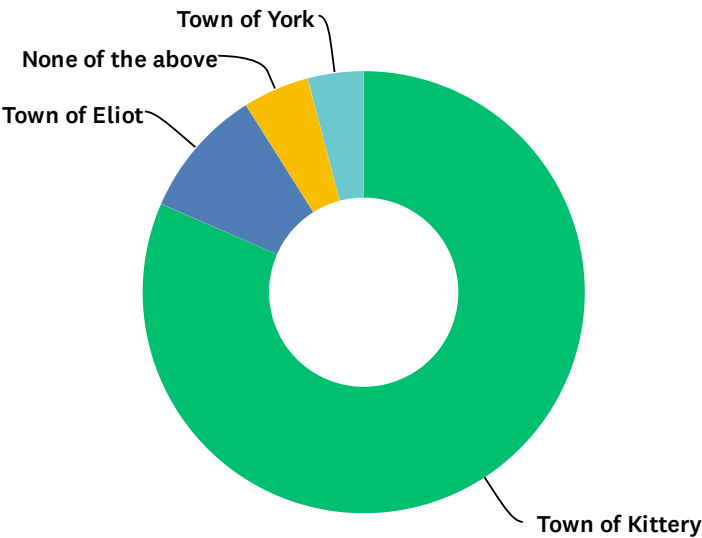
Kittery Water District

not be submitted w/out my completing sections that were identifying me as a customer (question 5).

166	Kittery Water District has a great administrator and staff and we appreciate the services provided.	8/19/2021 11:37 PM
167	You didn't mention the scope of the project or the impact on our taxes.	8/19/2021 10:34 PM
168	The survey is poorly constructed. What is the goal of the survey....outline the existing situation . Does the town already own this land?	8/19/2021 10:14 PM
169	Only 2 people per address should be able to vote. Golden Harvest, Carl's meat market and other food preparation places should have a vote. 2 votes per billing area. No voting for people on their own wells. Open eligibility for Trustee to be a Town councilor.	8/19/2021 10:11 PM
170	Please make the water quality better :(8/19/2021 10:07 PM
171	Use land toward parking/traffic issues for PNSY	8/19/2021 9:55 PM
172	Not supportive of use of chlorophylls in the water that have debated (vs conclusive) impact on water supply/human consumption.	8/19/2021 9:32 PM
173	Consider co-locating with York Water District to save money and share resources	8/19/2021 9:21 PM
174	It's very important that we don't change our source of water...either by merging with York's system or converting to a different method of treating our water. I like it just the way it is now..	8/19/2021 8:42 PM
175	I do hope the KWD allows modern bill paying soon - not to the exclusion of those who still prefer the old ways but as a choice.	8/19/2021 7:09 PM
176	No chloramines	8/19/2021 6:50 PM
177	No chloramines ever! We have great water.. thank you for all your hard work.	8/19/2021 6:48 PM
178	Trustees should not interfere with the day to day administration of water services. That's why you have professional staff!	8/19/2021 6:36 PM
179	Some of these questions are unclear -- renovate how? who maintains control? impact can be positive or negative, kwd own current or future property?	8/19/2021 6:28 PM
180	I don't use online payment because there is a fee associated with it	8/19/2021 6:17 PM
181	Does KWD own the property on which it resides? Are there environmental concerns about the current site in terms of reuse? Are there higher uses for the site?	8/19/2021 6:12 PM
182	I've been a customer of KWD for 35 years; the whole time I've lived in town. I am extremely happy with the quality of my drinking water and the responsiveness of the KWD regarding any issues I've had. Thank you, Anne Pease	8/19/2021 6:04 PM
183	Allow the employees of the water district to do their jobs and stop the micromanaging of the staff	8/19/2021 6:01 PM
184	I care about the water quality above all else.	8/19/2021 5:45 PM
185	Not have to incur charge for o line recurring payment	8/19/2021 5:30 PM
186	I also buy water in MASS from MWRA served community. In my experience the cost of KWD service is LOW by comparison and I am therefore satisfied by KWD	8/19/2021 5:18 PM

Q8 Please indicate the TOWN your WATER SERVICE ACCOUNT is in.

Answered: 515 Skipped: 0



ANSWER CHOICES	RESPONSES	
Town of Kittery	81.55%	420
Town of Eliot	9.51%	49
None of the above	4.85%	25
Town of York	4.08%	21
TOTAL		515

Q7 Please provide the STREET NAME your WATER SERVICE ACCOUNT is on.

Answered: 515 Skipped: 0

#	RESPONSES	DATE
1	Adams Lane	9/27/2021 3:46 PM
2	State Road	9/27/2021 3:44 PM
3	Kenley	9/27/2021 3:43 PM
4	Trefethen Avenue	9/27/2021 3:41 PM
5	Walker	9/22/2021 10:00 AM
6	Haley rd	9/21/2021 10:32 PM
7	Bond Road	9/21/2021 10:05 PM
8	N/A well water use	9/21/2021 8:59 PM
9	Bond Road	9/21/2021 4:25 PM
10	Roseberry Lane	9/17/2021 9:12 AM
11	105 Bolt Hill Road	9/16/2021 7:06 PM
12	7 Janah Lane, Kittery Point	9/16/2021 12:30 PM
13	Remicks Lane	9/16/2021 9:59 AM
14	19 Jones Ave	9/16/2021 9:31 AM
15	Hartley Farm Lane	9/16/2021 9:12 AM
16	100 Dennett Road, KITTERY, 03904	9/16/2021 8:12 AM
17	Red Mill Lane	9/15/2021 7:21 AM
18	bolt hill rd	9/14/2021 9:57 PM
19	Haley Rd	9/13/2021 11:07 AM
20	Goose Point	9/12/2021 11:42 PM
21	Manson ave	9/12/2021 10:52 PM
22	Cromwell	9/12/2021 10:21 AM
23	Manson Avenue	9/12/2021 10:10 AM
24	Dove Lane	9/12/2021 7:10 AM
25	Government St	9/11/2021 10:15 PM
26	Route 1 518	9/11/2021 5:37 PM
27	Mendum Abr	9/11/2021 5:25 PM
28	Dixon Ave.	9/11/2021 10:50 AM
29	Pepperrell Road	9/10/2021 4:09 PM
30	State Road	9/10/2021 4:07 PM
31	Haley Road	9/10/2021 4:01 PM

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32	Mendum Ave.	9/10/2021 2:23 PM
33	Norton Road	9/9/2021 11:01 PM
34	Martin Rd.	9/9/2021 4:17 PM
35	Cutts Island Lane	9/9/2021 3:02 PM
36	sparhawk lane	9/9/2021 12:37 PM
37	Mill pond rd	9/9/2021 12:15 PM
38	Manson Ave	9/9/2021 11:18 AM
39	Tower Road	9/8/2021 8:25 PM
40	122 Beech Road	9/8/2021 4:09 PM
41	Seapoint Road	9/8/2021 12:52 PM
42	Manson Road	9/8/2021 9:31 AM
43	Cutts Island Lane	9/7/2021 9:26 PM
44	Debra Lane	9/7/2021 2:46 PM
45	Kings Hwy N	9/6/2021 2:23 PM
46	Adam's Rd.	9/6/2021 9:18 AM
47	Cutts Rd.	9/6/2021 8:11 AM
48	Beech Road	9/5/2021 4:30 PM
49	crocketts neck road	9/5/2021 12:52 PM
50	Juniper pt	9/5/2021 8:24 AM
51	6 Juniper Point	9/5/2021 8:12 AM
52	Government Street	9/4/2021 10:37 AM
53	River Rd.	9/4/2021 10:13 AM
54	Gray Lodge Rd.	9/4/2021 9:41 AM
55	BRAVE BOAT HARBOUR ROAD	9/3/2021 11:18 PM
56	Pleasant	9/3/2021 7:38 PM
57	Haley road	9/3/2021 3:40 PM
58	Cider Hill Rd. York	9/3/2021 3:37 PM
59	6 lilac lane eliot maine	9/3/2021 3:11 PM
60	Dame St	9/3/2021 2:42 PM
61	Cider Hill Td.	9/3/2021 10:00 AM
62	Martin Road	9/3/2021 9:38 AM
63	Walker Avenue	9/3/2021 9:17 AM
64	Martin Rd	9/3/2021 8:23 AM
65	Hamilton lane	9/3/2021 8:01 AM
66	Wheel House Way	9/3/2021 5:56 AM
67	Woodlawn Ave.	9/2/2021 8:18 PM
68	Manson Avenue	9/2/2021 3:06 PM
69	Spruce Lane	9/2/2021 1:12 PM

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70	Patriots Lane	9/2/2021 11:02 AM
71	Tilton Ave	9/2/2021 10:16 AM
72	37 Howard St.	9/2/2021 7:53 AM
73	Chauncey Creek Road	9/2/2021 6:43 AM
74	Pepperrell Road	9/1/2021 8:58 PM
75	Cottle lane	9/1/2021 6:37 PM
76	Huntington way	9/1/2021 6:23 PM
77	Martin Road	9/1/2021 5:41 PM
78	Love Ln	9/1/2021 11:44 AM
79	Moses Gerrish Farmer	9/1/2021 11:34 AM
80	95 Old Dennett Rd, Kittery	9/1/2021 11:18 AM
81	14 Deer Run	9/1/2021 10:38 AM
82	42 Blackberry Pl, Yankee Green MHP	9/1/2021 8:38 AM
83	White Tail Ridge	9/1/2021 6:47 AM
84	Haley	8/31/2021 9:25 PM
85	Betty Welch Road	8/31/2021 9:04 PM
86	Chauncey creek rd	8/31/2021 7:51 PM
87	Idlewood Ln	8/31/2021 5:13 PM
88	Pleasant St	8/31/2021 5:07 PM
89	10 Staples St.	8/31/2021 4:35 PM
90	Gov't st	8/31/2021 2:51 PM
91	Woodbine ave	8/31/2021 2:10 PM
92	67 tower rd	8/31/2021 1:50 PM
93	11 Wilson rd	8/31/2021 1:38 PM
94	Old Rd	8/31/2021 1:35 PM
95	applegate lane	8/31/2021 12:52 PM
96	108 Blackberry Place..Cutts Rd, Kittery	8/31/2021 10:50 AM
97	35 Douglas Way	8/31/2021 10:35 AM
98	28 Beech Ridge Road	8/31/2021 9:11 AM
99	9 Tudor Drive	8/31/2021 8:47 AM
100	Park st	8/31/2021 8:17 AM
101	Pocahontas	8/31/2021 7:44 AM
102	Foxtail Drive	8/31/2021 7:40 AM
103	Park Street	8/31/2021 5:23 AM
104	River road	8/30/2021 10:56 PM
105	New Boston road	8/30/2021 10:39 PM
106	Tower	8/30/2021 9:05 PM
107	Park Street	8/30/2021 9:01 PM

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108	19 Rudolph Ave	8/30/2021 8:56 PM
109	Cider Hill Road	8/30/2021 8:45 PM
110	Scotland Bridge Road	8/30/2021 8:37 PM
111	Don't have town water sorry	8/30/2021 8:26 PM
112	Greenwood	8/30/2021 7:46 PM
113	3 deer Ridge lane	8/30/2021 5:59 PM
114	Hillside Dr	8/30/2021 5:50 PM
115	Martin Road	8/30/2021 5:16 PM
116	Ciampa drive	8/30/2021 4:39 PM
117	Main Street	8/30/2021 4:38 PM
118	Alvin Lane	8/30/2021 4:01 PM
119	Wheel House Way	8/30/2021 3:50 PM
120	State road	8/30/2021 3:39 PM
121	Haley Road	8/30/2021 3:32 PM
122	Scotland Bridge Road	8/30/2021 3:29 PM
123	Thomas rd	8/30/2021 3:28 PM
124	Brave Boat Harbor Rd.	8/30/2021 2:48 PM
125	So Eliot rd	8/30/2021 2:41 PM
126	Malcolm Road	8/30/2021 2:38 PM
127	Pocahontas Road	8/30/2021 1:56 PM
128	Shapleigh	8/30/2021 1:51 PM
129	Village Drive	8/30/2021 1:44 PM
130	Boush Street	8/30/2021 1:38 PM
131	Dennett road extension	8/30/2021 1:30 PM
132	Cutts road	8/30/2021 12:47 PM
133	Pocahontas Road	8/30/2021 11:18 AM
134	Whipple Rd	8/30/2021 10:24 AM
135	Tenney Hill Rd.	8/30/2021 10:13 AM
136	Tenney Hill Rd	8/30/2021 9:44 AM
137	Cove landing	8/30/2021 9:25 AM
138	8A and 8B Ridgewood Drive	8/30/2021 8:38 AM
139	Haley Rd	8/30/2021 6:55 AM
140	Haley	8/30/2021 6:55 AM
141	Bowen Rd	8/29/2021 8:41 PM
142	Old Dennett Road	8/29/2021 7:21 PM
143	Cutts Island Lane	8/29/2021 7:12 PM
144	Blackberry Place	8/29/2021 7:02 PM
145	Rogers	8/29/2021 6:22 PM

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146	69 Goodwin Rd	8/29/2021 6:22 PM
147	Pocahontas Rd	8/29/2021 5:25 PM
148	Sparhawk Lane	8/29/2021 5:12 PM
149	Cole Street and Manson Road	8/29/2021 4:45 PM
150	not in the service area	8/29/2021 4:40 PM
151	Aspen Circle/ Dana Ave	8/29/2021 4:15 PM
152	N/a	8/29/2021 2:17 PM
153	49 Old Post Rd	8/29/2021 12:04 PM
154	Shepard's Cove Rd	8/29/2021 11:55 AM
155	Manson Ave	8/29/2021 11:43 AM
156	Stevenson	8/29/2021 11:35 AM
157	Aspen Circle/ Dana Ave	8/29/2021 11:19 AM
158	Goodwin Road	8/29/2021 10:56 AM
159	Haley Rd and Bond Rd (2 properties)	8/29/2021 10:40 AM
160	Cook Street	8/29/2021 10:34 AM
161	Spruce Point Rd	8/29/2021 9:51 AM
162	Government St	8/29/2021 9:45 AM
163	Pepperrell Road	8/29/2021 9:31 AM
164	Bartlett. But we well water	8/29/2021 9:12 AM
165	Government	8/29/2021 7:41 AM
166	Tilton Avenue	8/29/2021 7:04 AM
167	Philbrick Ln	8/28/2021 8:47 PM
168	Gray lodge rd	8/28/2021 8:42 PM
169	pocahontas road	8/28/2021 8:39 PM
170	Thaxter	8/28/2021 7:06 PM
171	Tower Road	8/28/2021 6:20 PM
172	Government St	8/28/2021 4:56 PM
173	11 Bicknell St	8/28/2021 4:37 PM
174	Tower road	8/28/2021 4:13 PM
175	Thaxter	8/28/2021 3:53 PM
176	Old Dennett Road	8/28/2021 3:52 PM
177	3 Izzy Lane	8/28/2021 3:36 PM
178	Haley Rd	8/28/2021 3:16 PM
179	Manson Avenue	8/28/2021 3:05 PM
180	Trafton Ln	8/28/2021 2:35 PM
181	Manson ave	8/28/2021 1:23 PM
182	Maple Ave	8/28/2021 1:21 PM
183	Deer Rodge Lane	8/28/2021 1:19 PM

Kittery Water District

184	Rogers Rd	8/28/2021 1:07 PM
185	Love Lane	8/28/2021 11:18 AM
186	2 Ford Lane	8/28/2021 10:45 AM
187	48 Martin Road	8/28/2021 10:27 AM
188	Boush	8/28/2021 9:55 AM
189	Rogers Road	8/28/2021 9:42 AM
190	State Rd, Eliot	8/28/2021 9:26 AM
191	16 Sterling Rd	8/28/2021 9:07 AM
192	Shepard's cove road	8/28/2021 6:22 AM
193	Grant court	8/28/2021 6:15 AM
194	n/a	8/27/2021 8:39 AM
195	Cider Hill Rd	8/27/2021 8:34 AM
196	Saltwater Drive	8/26/2021 8:48 PM
197	2 Mill Pond Road	8/26/2021 8:25 PM
198	Love Lane	8/26/2021 8:15 PM
199	Shepard's Cove Road	8/26/2021 7:37 PM
200	Old mast rd	8/26/2021 5:41 PM
201	kittery point	8/26/2021 4:57 PM
202	Past address Cross Street. Currently renting on Government St.	8/26/2021 4:07 PM
203	5 Pocahontas Road	8/26/2021 3:51 PM
204	Stimson street	8/26/2021 1:55 PM
205	Stimson	8/26/2021 1:42 PM
206	Tenney Hill Road	8/26/2021 12:11 PM
207	Tenney Hill.Road	8/26/2021 12:02 PM
208	Fernald Rd	8/26/2021 10:49 AM
209	Dennett Road	8/26/2021 10:48 AM
210	Kenley Lane	8/26/2021 10:42 AM
211	Bond Road, Kittery Point	8/26/2021 10:37 AM
212	228 Whipple Road	8/26/2021 10:27 AM
213	Ridgewood Drive	8/26/2021 10:08 AM
214	Mendum Ave.	8/26/2021 9:26 AM
215	Boush Street	8/26/2021 8:12 AM
216	martin road	8/26/2021 8:08 AM
217	Liberty Lane but we have no service off of Remicks .	8/26/2021 7:51 AM
218	Government	8/26/2021 7:22 AM
219	Salt Creek Way	8/26/2021 7:22 AM
220	Sandpiper Lane	8/26/2021 7:19 AM
221	12 Lyndon Way	8/26/2021 6:54 AM

Kittery Water District

222	Pepperell	8/26/2021 6:51 AM
223	Pepperrell Road	8/26/2021 6:40 AM
224	Brave Boat Harbor Road	8/26/2021 6:00 AM
225	Old Dennett Road So	8/26/2021 3:25 AM
226	Lynch lane-well	8/26/2021 12:28 AM
227	Captains way	8/25/2021 10:14 PM
228	Main	8/25/2021 10:10 PM
229	White birch lane	8/25/2021 10:09 PM
230	Government S	8/25/2021 9:42 PM
231	Barthers Creek Rd.	8/25/2021 9:25 PM
232	Ridgewood Drive	8/25/2021 9:24 PM
233	Rogers road	8/25/2021 8:46 PM
234	Old Cart Path.	8/25/2021 8:39 PM
235	Meeting House Village. Rogers Road	8/25/2021 8:38 PM
236	mobile home on Cutts Rd	8/25/2021 8:17 PM
237	Cedar Drive	8/25/2021 7:29 PM
238	Saltwater drive	8/25/2021 7:26 PM
239	Old mast rd	8/25/2021 7:24 PM
240	Dana ave	8/25/2021 6:42 PM
241	Commanders Way	8/25/2021 6:38 PM
242	Caslyn Dr	8/25/2021 5:52 PM
243	Cutts Island Lane	8/25/2021 5:26 PM
244	Tenney Hill Rd. (32)	8/25/2021 5:07 PM
245	Myers-Tierney	8/25/2021 5:07 PM
246	Rogers Road	8/25/2021 5:05 PM
247	Bridge Street	8/25/2021 4:58 PM
248	Dennett	8/25/2021 4:37 PM
249	We do not yet have KWD on Norton Rd	8/25/2021 4:34 PM
250	109 Kings Highway North	8/25/2021 4:22 PM
251	Picott Road	8/25/2021 4:18 PM
252	Cottage Way	8/25/2021 4:17 PM
253	Beech rd	8/25/2021 4:04 PM
254	Sterling Rd	8/25/2021 3:57 PM
255	Lemont lane	8/25/2021 3:56 PM
256	44 Caslyn Dr. Eliot, ME	8/25/2021 3:52 PM
257	Laurel Ave	8/25/2021 3:49 PM
258	108 Blackberry Place	8/25/2021 3:46 PM
259	Cove Landing	8/25/2021 3:46 PM

Kittery Water District

260	Tilton Ave	8/25/2021 3:41 PM
261	Foyes lane	8/25/2021 3:41 PM
262	Main	8/25/2021 3:36 PM
263	Halstead Street	8/25/2021 3:34 PM
264	25 Payne Rd	8/25/2021 3:31 PM
265	Sterling Road	8/25/2021 3:30 PM
266	Brave Boat Harbor Road	8/25/2021 3:23 PM
267	State Road	8/25/2021 2:57 PM
268	Water	8/25/2021 2:42 PM
269	Kelsey Lane	8/25/2021 2:39 PM
270	Williams Ave	8/25/2021 2:34 PM
271	4 Woodside meadow rd	8/25/2021 2:33 PM
272	Williams Avenue	8/25/2021 2:28 PM
273	Goodrich	8/25/2021 2:12 PM
274	Na	8/25/2021 2:12 PM
275	Cutts Ridge Lane	8/25/2021 2:05 PM
276	6 Pine St.	8/25/2021 2:05 PM
277	70 Brave Boat Harbor Road	8/25/2021 2:00 PM
278	Bolt Hill Rd.	8/25/2021 1:56 PM
279	Caslyn Dr	8/25/2021 1:52 PM
280	Blueberry Lane	8/25/2021 1:50 PM
281	Galway Lane	8/25/2021 1:50 PM
282	Lyndon Way	8/25/2021 1:46 PM
283	Cedar Drive	8/25/2021 1:33 PM
284	Chauncey Creek Road	8/25/2021 1:30 PM
285	government	8/25/2021 1:29 PM
286	Sunset Drive	8/25/2021 1:26 PM
287	Route 91 (Cider Hill Road)	8/25/2021 1:24 PM
288	Haley Road	8/25/2021 1:24 PM
289	Shepard's Cove Road	8/25/2021 1:23 PM
290	54 martin rd	8/25/2021 1:23 PM
291	Cottage Way	8/25/2021 1:21 PM
292	Roseberry Lane	8/25/2021 1:18 PM
293	Village Drive Eliot	8/25/2021 1:16 PM
294	Park Ave	8/25/2021 1:15 PM
295	Not sure whether it's State Road or Village Green Drive.	8/25/2021 1:14 PM
296	CUTTS RD	8/25/2021 1:13 PM
297	117 Bolt Hill Road	8/25/2021 1:13 PM

Kittery Water District

298	15 hacket way kittery me 03904	8/25/2021 1:07 PM
299	Dana Ave	8/25/2021 1:07 PM
300	5 school street	8/25/2021 1:06 PM
301	Grant's Court	8/25/2021 12:59 PM
302	Not a customer. 11 drake lane	8/25/2021 6:49 AM
303	Mendum Ave	8/25/2021 6:47 AM
304	Pickernell lane	8/24/2021 9:49 PM
305	Brave Boat Harbor Rd	8/24/2021 4:17 PM
306	Dion Avenue	8/24/2021 10:58 AM
307	Dion Avenue	8/24/2021 10:57 AM
308	shapleigh	8/24/2021 10:50 AM
309	Sandpiper Ln	8/24/2021 9:45 AM
310	Government Street, & Pepperrell Rd, Kittery Pt.	8/23/2021 6:00 PM
311	leach	8/23/2021 5:09 PM
312	Trefethen	8/23/2021 4:40 PM
313	Haley Road	8/23/2021 1:24 PM
314	Tower rd	8/23/2021 1:16 PM
315	Mendum Avenue	8/23/2021 12:30 PM
316	Buckley Way	8/23/2021 12:07 PM
317	Mast Cove Road,	8/23/2021 10:56 AM
318	Chauncey Creek Road	8/23/2021 10:02 AM
319	27 goose point	8/23/2021 9:40 AM
320	BBH	8/23/2021 9:36 AM
321	martin road	8/23/2021 9:07 AM
322	28 Haley Road renamed 16 Tidewater way	8/23/2021 8:45 AM
323	43 Love Lane	8/23/2021 7:45 AM
324	Folcutt Rd	8/23/2021 7:32 AM
325	Old Armory Way, Kittery	8/23/2021 7:04 AM
326	Stimson	8/22/2021 8:54 PM
327	Old Post Rd	8/22/2021 7:46 PM
328	none	8/22/2021 7:11 PM
329	Mendum	8/22/2021 6:33 PM
330	Gerrish Island Lane	8/22/2021 6:21 PM
331	Goose point	8/22/2021 6:10 PM
332	Betty Welch Road	8/22/2021 5:12 PM
333	Jones Ave	8/22/2021 4:08 PM
334	Bridge St	8/22/2021 3:54 PM
335	140 Pepperrell Rd	8/22/2021 3:45 PM

Kittery Water District

336	Eliot Road	8/22/2021 3:43 PM
337	5 Goodwin Road	8/22/2021 3:28 PM
338	NA	8/22/2021 2:55 PM
339	Government	8/22/2021 2:51 PM
340	Cutts Island Lane	8/22/2021 2:40 PM
341	Government Street	8/22/2021 2:29 PM
342	Tower	8/22/2021 1:58 PM
343	Haley Road	8/22/2021 1:24 PM
344	Mill Pond Road	8/22/2021 12:54 PM
345	Why.	8/22/2021 12:53 PM
346	Colonial Rd.	8/22/2021 11:06 AM
347	2 Foyes Lane	8/22/2021 10:33 AM
348	Cherry Lane	8/22/2021 10:05 AM
349	Halstead street	8/22/2021 7:39 AM
350	Ridgewood Drive	8/21/2021 7:39 PM
351	Ridgewood Drive	8/21/2021 6:33 PM
352	Bond Road	8/21/2021 3:49 PM
353	Main	8/21/2021 3:41 PM
354	Badgers Island West	8/21/2021 2:30 PM
355	Manson Rd	8/21/2021 1:47 PM
356	Caslyn Dr., Eliot, Me.	8/21/2021 1:45 PM
357	Whipple Rd	8/21/2021 12:52 PM
358	Newson	8/21/2021 12:41 PM
359	Old armory way	8/21/2021 11:16 AM
360	Sparhawk	8/21/2021 10:51 AM
361	Red Mill Ln	8/21/2021 10:22 AM
362	Manson	8/21/2021 10:19 AM
363	Debra lane	8/21/2021 9:16 AM
364	Old Post Road	8/21/2021 8:59 AM
365	Haley Road	8/21/2021 8:57 AM
366	Rogers	8/21/2021 8:38 AM
367	Goodwin Rd Kittery Point	8/21/2021 8:23 AM
368	Chauncey Creek	8/21/2021 7:41 AM
369	Brave boat harbor	8/21/2021 7:34 AM
370	Dana Ave	8/21/2021 6:44 AM
371	Dennett road	8/21/2021 4:59 AM
372	Rogers Road	8/20/2021 11:59 PM
373	Haley Rd	8/20/2021 11:40 PM

Kittery Water District

374	Manson Ave	8/20/2021 9:46 PM
375	Sandpiper Lane	8/20/2021 9:15 PM
376	Prince Ave.	8/20/2021 9:05 PM
377	Haley Road	8/20/2021 7:34 PM
378	Goodwin Road	8/20/2021 7:30 PM
379	Wyman Ave	8/20/2021 7:08 PM
380	None	8/20/2021 7:08 PM
381	Brave Boat Harbor Rd	8/20/2021 6:37 PM
382	Sterling Road	8/20/2021 6:08 PM
383	George Street	8/20/2021 6:03 PM
384	Main St.	8/20/2021 5:50 PM
385	Brave Boat Harbor Rd.	8/20/2021 5:31 PM
386	Whitetail Lane	8/20/2021 4:35 PM
387	Cook Street	8/20/2021 4:26 PM
388	PHILBRICK AVENUE	8/20/2021 4:23 PM
389	Shepard's Cove Road	8/20/2021 4:20 PM
390	We have two: Government St and School St	8/20/2021 4:02 PM
391	Private well	8/20/2021 4:00 PM
392	Water Street	8/20/2021 3:56 PM
393	Fernald rd	8/20/2021 3:51 PM
394	Island Avenue	8/20/2021 3:41 PM
395	Norton Rd.	8/20/2021 3:27 PM
396	Whippoorwill Lane	8/20/2021 3:15 PM
397	Folcutt road	8/20/2021 3:12 PM
398	Rogers Road	8/20/2021 3:11 PM
399	Remicks lane	8/20/2021 3:09 PM
400	Philbrick Lane	8/20/2021 3:06 PM
401	Trefethen Avenue	8/20/2021 2:48 PM
402	Hillcrest Avenue	8/20/2021 2:39 PM
403	Blackberry Place	8/20/2021 2:35 PM
404	Manson avekittery	8/20/2021 2:33 PM
405	Shepards Cove Road	8/20/2021 2:29 PM
406	LEMONT LANE	8/20/2021 2:27 PM
407	Water Street Kittery	8/20/2021 2:27 PM
408	Village Drive	8/20/2021 2:24 PM
409	Brave Boat Harbor Road	8/20/2021 2:23 PM
410	Debra Lane	8/20/2021 2:09 PM
411	Busdick drive	8/20/2021 2:06 PM

Kittery Water District

412	Rice Ave	8/20/2021 2:05 PM
413	Tenney Hill Road	8/20/2021 2:03 PM
414	Crockett Neck rd	8/20/2021 2:01 PM
415	State Rd	8/20/2021 1:55 PM
416	Shepard's Cove Road	8/20/2021 1:54 PM
417	Pepperrell Rd	8/20/2021 1:44 PM
418	Folcutt	8/20/2021 1:35 PM
419	Dismukes Street	8/20/2021 1:34 PM
420	State Road	8/20/2021 1:32 PM
421	Government St	8/20/2021 1:29 PM
422	Tower Road	8/20/2021 1:29 PM
423	Shepards Cove Road	8/20/2021 1:27 PM
424	Melanies Court	8/20/2021 1:24 PM
425	Captains Way	8/20/2021 1:23 PM
426	Goose Point	8/20/2021 1:21 PM
427	Hiltons Run	8/20/2021 12:24 PM
428	Brave Boat Harbor Road	8/20/2021 12:13 PM
429	None	8/20/2021 10:40 AM
430	Pepperrell Road	8/20/2021 10:36 AM
431	Dennett Road	8/20/2021 10:14 AM
432	Pepperrell	8/20/2021 10:03 AM
433	Manson Ave	8/20/2021 9:49 AM
434	Beech Ridge Road	8/20/2021 9:41 AM
435	Tenney Hill Road	8/20/2021 9:33 AM
436	Haley	8/20/2021 9:11 AM
437	16 Otis Ave	8/20/2021 8:49 AM
438	I don't have a water service account	8/20/2021 8:26 AM
439	16 Cross Street	8/20/2021 8:09 AM
440	Pepperrell Road	8/20/2021 7:49 AM
441	19 Leach Rd	8/20/2021 7:43 AM
442	NA	8/20/2021 7:43 AM
443	22 Seapoint Road	8/20/2021 7:24 AM
444	Lynch Lane	8/20/2021 7:01 AM
445	Woodlawn Ave.	8/20/2021 6:54 AM
446	Newson Ave	8/20/2021 6:50 AM
447	Elizabeth lane	8/20/2021 6:47 AM
448	Haley road	8/20/2021 6:37 AM
449	44 Woodlawn Ave	8/20/2021 6:27 AM

Kittery Water District

450	Lyndon Way	8/20/2021 6:14 AM
451	Park	8/20/2021 6:13 AM
452	Kelsey Lane	8/20/2021 5:25 AM
453	N/A	8/20/2021 3:37 AM
454	Lemont Ln	8/19/2021 11:54 PM
455	Pocahontas Rd	8/19/2021 11:37 PM
456	Fernald	8/19/2021 10:42 PM
457	Martin Rd	8/19/2021 10:42 PM
458	George st.	8/19/2021 10:34 PM
459	Manson Rz	8/19/2021 10:18 PM
460	Mm	8/19/2021 10:14 PM
461	government	8/19/2021 10:11 PM
462	Pleasant Street	8/19/2021 10:07 PM
463	State	8/19/2021 10:02 PM
464	22 Traip Ave	8/19/2021 9:57 PM
465	Mill pond road	8/19/2021 9:55 PM
466	Dennett Rd	8/19/2021 9:47 PM
467	Dennett Road	8/19/2021 9:39 PM
468	Maple Ave	8/19/2021 9:34 PM
469	High Pasture Road (well water)	8/19/2021 9:32 PM
470	New Boston	8/19/2021 9:21 PM
471	Whipple	8/19/2021 9:20 PM
472	Foyes Ln	8/19/2021 9:18 PM
473	Martin Rd	8/19/2021 9:01 PM
474	Crockett Neck Rd.	8/19/2021 8:42 PM
475	Pocahontas Road	8/19/2021 8:34 PM
476	Rogers Road	8/19/2021 8:24 PM
477	57 Cutts Island Ln	8/19/2021 8:12 PM
478	Colonial Road	8/19/2021 7:40 PM
479	Pepperrell Road	8/19/2021 7:09 PM
480	Cross Street	8/19/2021 7:02 PM
481	Pepperrell Rd	8/19/2021 6:53 PM
482	Manson Ave	8/19/2021 6:50 PM
483	Foyes Lane	8/19/2021 6:48 PM
484	25 Old Post Road	8/19/2021 6:36 PM
485	otis	8/19/2021 6:28 PM
486	Tara Ln	8/19/2021 6:25 PM
487	REMICKS LANE	8/19/2021 6:17 PM

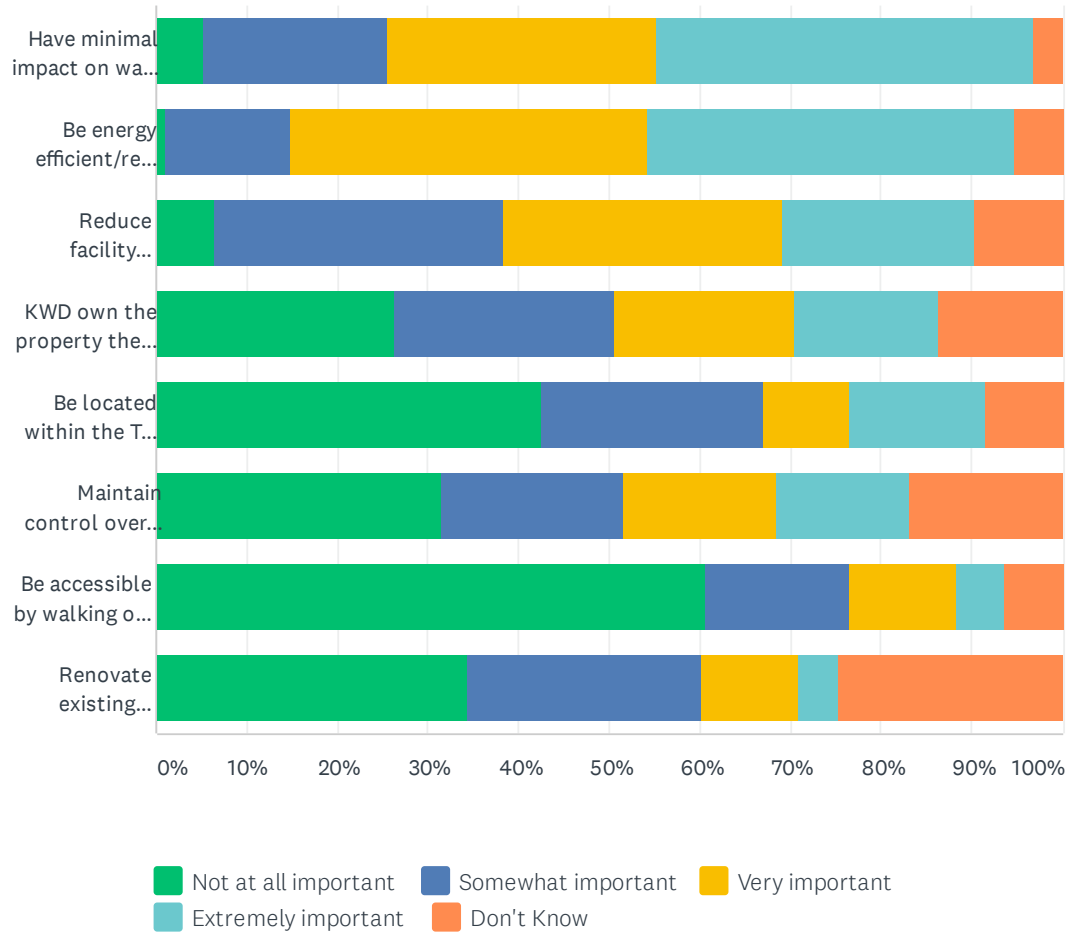
Kittery Water District

488	Whipple Rd	8/19/2021 6:17 PM
489	Fernald Road	8/19/2021 6:14 PM
490	19 whipple rd	8/19/2021 6:12 PM
491	Happy Ave	8/19/2021 6:08 PM
492	Foyes Lane	8/19/2021 6:04 PM
493	Dennett Road	8/19/2021 6:01 PM
494	Park Avenue	8/19/2021 5:50 PM
495	Folcutt Road	8/19/2021 5:50 PM
496	Coastal woods	8/19/2021 5:48 PM
497	Bartlett Road	8/19/2021 5:47 PM
498	Haley Road	8/19/2021 5:45 PM
499	Roseberry Ln	8/19/2021 5:44 PM
500	Sterling Rd	8/19/2021 5:39 PM
501	Dennett Road	8/19/2021 5:38 PM
502	6 Moores Island Lane, Kittery Pt	8/19/2021 5:37 PM
503	100 Shepards Cove Road	8/19/2021 5:36 PM
504	Ridgewood	8/19/2021 5:35 PM
505	Johnson Court	8/19/2021 5:32 PM
506	N/A	8/19/2021 5:31 PM
507	Martin rd	8/19/2021 5:30 PM
508	Wyman Ave	8/19/2021 5:28 PM
509	Hillcrest Ave	8/19/2021 5:24 PM
510	Haley Road	8/19/2021 5:18 PM
511	Rosellen Drive	8/19/2021 5:16 PM
512	Rice Avenue	8/19/2021 5:15 PM
513	Haley Rd.	8/19/2021 5:14 PM
514	Mill Pond Road	8/19/2021 5:13 PM
515	Kings ct	8/19/2021 5:13 PM

NON - KITTERY RESIDENTS ONLY

Q5 How IMPORTANT are the following FACTORS TO YOU as a CUSTOMER?

Answered: 95 Skipped: 0



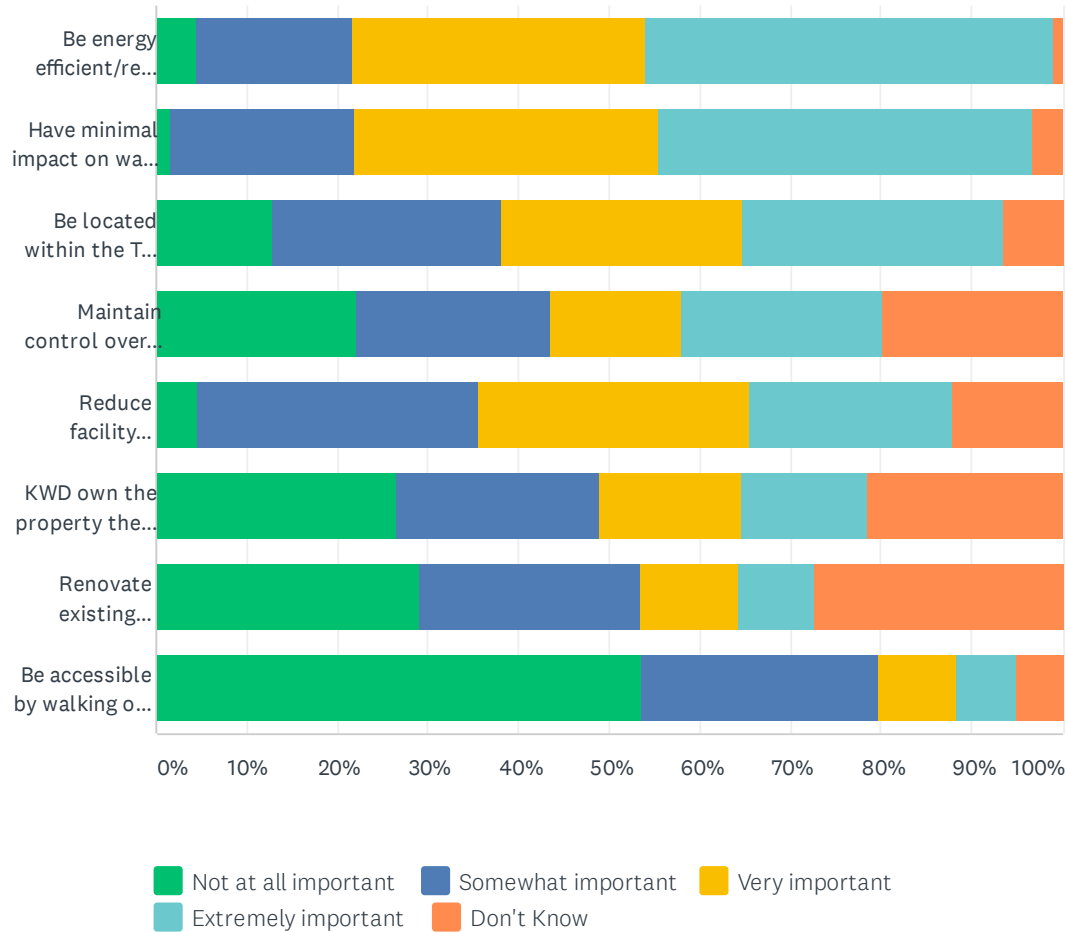
Kittery Water District

	NOT AT ALL IMPORTANT	SOMEWHAT IMPORTANT	VERY IMPORTANT	EXTREMELY IMPORTANT	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
Have minimal impact on water rates	5.32% 5	20.21% 19	29.79% 28	41.49% 39	3.19% 3	94	3.11
Be energy efficient/reduce energy consumption	1.06% 1	13.83% 13	39.36% 37	40.43% 38	5.32% 5	94	3.26
Reduce facility operation and maintenance costs	6.38% 6	31.91% 30	30.85% 29	21.28% 20	9.57% 9	94	2.74
KWD own the property their facility is located on	26.32% 25	24.21% 23	20.00% 19	15.79% 15	13.68% 13	95	2.29
Be located within the Town of Kittery	42.55% 40	24.47% 23	9.57% 9	14.89% 14	8.51% 8	94	1.97
Maintain control over redevelopment of 17 State Road (if KWD relocates)	31.58% 30	20.00% 19	16.84% 16	14.74% 14	16.84% 16	95	2.18
Be accessible by walking or bicycling	60.64% 57	15.96% 15	11.70% 11	5.32% 5	6.38% 6	94	1.59
Renovate existing facility at 17 State Road	34.41% 32	25.81% 24	10.75% 10	4.30% 4	24.73% 23	93	1.80

KITTERY RESIDENTS ONLY

Q5 How IMPORTANT are the following FACTORS TO YOU as a CUSTOMER?

Answered: 420 Skipped: 0



Kittery Water District

	NOT AT ALL IMPORTANT	SOMEWHAT IMPORTANT	VERY IMPORTANT	EXTREMELY IMPORTANT	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
Be energy efficient/reduce energy consumption	4.34% 18	17.35% 72	32.29% 134	45.06% 187	0.96% 4	415	3.19
Have minimal impact on water rates	1.70% 7	20.19% 83	33.58% 138	41.36% 170	3.16% 13	411	3.18
Be located within the Town of Kittery	12.90% 53	25.30% 104	26.52% 109	28.95% 119	6.33% 26	411	2.76
Maintain control over redevelopment of 17 State Road (if KWD relocates)	22.03% 91	21.55% 89	14.53% 60	22.03% 91	19.85% 82	413	2.46
Reduce facility operation and maintenance costs	4.68% 19	30.79% 125	30.05% 122	22.41% 91	12.07% 49	406	2.80
KWD own the property their facility is located on	26.47% 108	22.55% 92	15.69% 64	13.73% 56	21.57% 88	408	2.21
Renovate existing facility at 17 State Road	29.06% 118	24.38% 99	10.84% 44	8.37% 34	27.34% 111	406	1.98
Be accessible by walking or bicycling	53.58% 217	26.17% 106	8.64% 35	6.67% 27	4.94% 20	405	1.67

#	OTHER (PLEASE SPECIFY)	DATE
1	If we don't renovate, I'd prefer a more affordable, leased building. If our current property is sold for redevelopment, I prefer it be affordable housing rather than a parking garage.	9/21/2021 10:05 PM
2	Maintain current water quality	9/16/2021 12:30 PM
3	I would like to see important renovations made as it affects function of the building, ie no leaking roof, energy efficient heating and cooling, structurally sound building. Aesthetics should be improved only if there is room in the budget, ie New color on walls, more attractive lunch room, updated bathrooms	9/12/2021 10:10 AM
4	what's the purpose. Kittery needs to do this. I don't manage the district	9/10/2021 4:07 PM
5	No garage! Do not give up site control w/o working with the Town to dictate what an acceptable reuse of the site would be.	9/9/2021 3:02 PM
6	have a say in water quality and stewardship of land owned by KWD	9/9/2021 11:18 AM
7	More easily accessible information about water quality and watershed issues for community consideration and participation	9/7/2021 9:26 PM
8	"Maintain control over redevelopment of 17 State Road (if KWD relocates)" This is dependent on what they plan on doing with the property and who is able to weigh in on that decision.	9/3/2021 9:38 AM
9	Water quality is extremely important!	8/30/2021 11:18 AM
10	Water quality and chemicals added to our water should be of the highest importance to	8/28/2021 4:56 PM
11	Need to know more details to know if renovation of existing facility is a good option.	8/28/2021 10:27 AM
12	I just live a few blocks up Love Lane from the KWD offices, so I would hope that any changes to the property would be aesthetically pleasing.	8/26/2021 8:15 PM
13	consolidated billing to annual cycle	8/26/2021 4:57 PM
14	Low water pressure on the street.	8/26/2021 10:49 AM
15	Blend in with the surrounding area so as not to be an eyesore to anyone. Perhaps an educational space to share treatment options and share history of the KWD.	8/25/2021 1:46 PM
16	I don't understand reduce facility operation and maintenance cost. We need maintenance. How can you reduce operations unless you build an energy efficient operation.	8/25/2021 1:29 PM

Kittery Water District

17	Move offices and Fair Tide to low rise Rice building becoming available, allow development of the State Road property befitting a "gateway" building as is the York Hospital facility.	8/25/2021 1:14 PM
18	CLEAN WATER IS MOST IMPORTANT. Would be willing to pay more for water that is chemical free.	8/23/2021 1:24 PM
19	Reducing maintenace would reduce costs, but I want to keep maintenance topnotch	8/22/2021 6:33 PM
20	Having a modern, more efficient facility is very important. If the District were to relocate, selling 17 State Road would mean exactly that. Sell, no strings attached.	8/22/2021 3:28 PM
21	lower cost for minimum monthly use	8/22/2021 10:05 AM
22	KWD already operates efficiently and at very good fiscal responsability. Our water rates are incredibly reasonable for very high quality water and servicewith	8/21/2021 1:47 PM
23	Tell the truth on what your long term intentions are for the water district	8/21/2021 10:19 AM
24	Is reducing facility operating and maintenance costs feasible? If so, sure!!	8/20/2021 5:50 PM
25	Improve water quality. Currently tap water is not drinkable and must sit for 24 hours to offgas	8/20/2021 3:51 PM
26	CLEAN SAFE WATER with minimal additives!	8/20/2021 3:15 PM
27	Continue to use p.o. billing and payment	8/20/2021 2:48 PM
28	Renovate your building! We don't need a developer building a large apartment building there and adding to the already congested area! Try moving through the area between 2:30-6:00 M-F. Or during the weekends in summer.	8/20/2021 2:05 PM
29	I would rather the current site be renovated than a new site be built.	8/20/2021 12:13 PM
30	upgrade the water treatment plant before putting money into office space.	8/20/2021 8:49 AM
31	Maintain independence from large state, country or federal funds that require you to adhere to any system that removes power, votes or control over our water system.	8/20/2021 7:24 AM
32	Office and lay down area be in same area. Be something that helps the KWD do their business - not mine.	8/19/2021 10:11 PM
33	Asking me these questions as a customer is different than asking me as a resident of Kittery. And asking "have a minimal impact on water rates" is not clear - what would be impacting water rates? Relocating?	8/19/2021 7:09 PM
34	Take into account ecological impacts of any new building or renovation	8/19/2021 5:45 PM
35	Minimize all environmental impacts, address resiliency in the face of climate change.	8/19/2021 5:13 PM