Kittery Water District – Board of Trustees Special Meeting –Customer Survey Workshop- June 17, 2021 (via Zoom)

Meeting held via Zoom and called to order at 8:00 a.m. Members in attendance: Trustees Caroline Rose, Julia O'Connell, Supt. Mike Rogers, Kittery town manager Kendra Amaral and Kittery town planner Adam Causey. Members of the public and five KWD employees attended.

Suggested timeline reviewed. Town staff is available to input survey answers into survey monkey. Analysis will take a couple of weeks.

Survey questions were discussed and suggestions were made. Town staff will incorporate these into the survey and resubmit a draft to us at our next BOT meeting. Other feedback may be submitted within the next week for inclusion and consideration.

John Olarel

Meeting adjourned at 9:05 a.m.

Respectfully submitted, Julia O'Connell, clerk

Disclaimer: The preceding minutes constitute the author's understanding of the meeting. While every effort has been made to ensure the accuracy of the information, the minutes are not intended to be a verbal transcript of comments at the meeting, but as a summary of the discussion and actions that took place. For complete details please refer to the audio recording of the meeting on the KWD website.